

APPENDIX 1

SERVICE SUMMARIES

RECOMMENDATIONS DUE 01 FEBRUARY 2013 - 30 APRIL 2013

SERVICE	Complete	Delayed but rescheduled	Total
ADULT CARE	4		4
CHILDREN & FAMILIES		1	1
COMMUNITY & CULTURE		1	1
CUSTOMER & SUPPORT SERVICES	22	1	23
ECONOMIC DEVELOPMENT		1	1
ROADS & AMENITY SERVICES	2		2
STRATEGIC FINANCE	12	1	13
TOTALS	39	5	45

RECOMMENDATIONS DUE AFTER 30 APRIL 2013

SERVICE	Complete	On Course	Total
ADULT CARE	1		1
CUSTOMER & SUPPORT SERVICES		6	6
ROADS & AMENITY SERVICES		1	1
STRATEGIC FINANCE		10	10
TOTALS	1	17	18